L.

1 <u>CLAIMS</u>:

- 2 Having thus described our invention, what I claim as
- 3 new and desire to secure by Letters Patent is as
- 4 follows:
- 5 1. A method comprising:
- 6 employing a first web server in a first DNS domain, and
- 7 a second web server in a second DNS domain, wherein the
- 8 first web server uses a first user tracking mechanism
- 9 to collect client information and stores the client
- 10 information as a client record in a database;
- 11 the first web server directing a client to access a
- 12 resource at the second Web-Server;
- said resource encapsulating information about a
- location of the client record in the database;
- the second web server decapsulating the location and
- 16 retrieving the client record from the database; and
- 17 the second web server using the client record in
- 18 conjunction with a second user tracking mechanism.
- 19 2. A method as recited in 1, wherein the first and the
- 20 second user tracking mechanisms use cookies for storing
- 21 the user client information.

- 1 3. A method as recited in 1, wherein the first web
- 2 server authenticates the client, and the client record
- 3 includes user authentication data enabling the second
- 4 web server to use a common sign-on with the sign-on of
- 5 the first web server.
- 6 4. A method as recited in 1, wherein the first web
- 7 server stores within the client record at least one
- 8 parameter which determines at least one characteristic
- 9 of at least one page to be sent to the client by the
- 10 second web server.
- 11 5. A method as recited in 1, wherein said at least one
- parameter includes at least one user preference.
- 13 6. A method as recited in 5, wherein said at least one
- 14 user preference is related to at least one detected
- 15 purchasing habit.
- 16 7. A method comprising:
- 17 employing a first web server in a first DNS domain, and
- 18 a second web server in a second DNS domain,
- 19 enabling said first and second web servers to share
- 20 cookie information; and
- 21 coordinating cookies across said first and second
- domains.

- 8 9 10
- 11 12 13 14 14 15 15 16 17

- 1 8. A method as recited in claim 7, wherein the step of
- 2 coordinating is performed by a cookie coordinator
- 3 accessible to said first and second Web-Servers.
- 4 9. A method as recited in claim 7, further comprising
- 5 providing a cookie coordinator accessible to said first
- 6 and second Web-Servers to perform the step of
- 7 coordinating.
- 8 10. A method as recited in claim 7, wherein the step
- 9 of enabling includes the first web server setting a
- 10 first cookie having a first identity and the second web
- 11 server setting a second cookie having a second
- 12 identity, and the step of coordinating maps the first
- 13 and second identities to a third identity shared across
- 14 said first and second domains.
- 15 11. An apparatus comprising:
- 16 means for employing a first web server in a first DNS
- domain, and a second web server in a second DNS domain,
- 18 wherein the first web server uses a first user tracking
- mechanism to collect client information and stores the
- 20 client information as a client record in a database;
- 21 means for the first web server directing a client to
- 22 access a resource at the second web server;
- 23 means for said resource encapsulating information about
- 24 a location of the client record in the database;

- 1 means for the second web server decapsulating the
- 2 location and retrieving the client record from the
- 3 database; and
- 4 means for the second web server using the client record
- in conjunction with a second user tracking mechanism.
- 6 12. An article of manufacture comprising a computer
- 7 usable medium having computer readable program code
- 8 means embodied therein for causing coordination of a
- 9 first user tracking mechanism in a first web server and
- 10 a second user tracking mechanism in a second
- 11 web-server, the computer readable program code means
- in said article of manufacture comprising computer
- readable program code means for causing a computer to
- 14 effect the steps of claim 1.
- 15 13. An article of manufacture comprising a computer
- 16 usable medium having computer readable program code
- 17 means embodied therein for causing coordination of a
- 18 first user tracking mechanism in a first web server and
- 19 a second user tracking mechanism in a second
- 20 web-server, the computer readable program code means
- in said article of manufacture comprising computer
- readable program code means for causing a computer to
- effect the steps of claim 7.
- 24 14. A method comprising:
- 25 employing a first user tracker in a first domain, and a
- 26 second user tracker in a second domain, wherein the
- 27 first user tracker uses a first user tracking mechanism

- to collect client information and stores the client
- 2 information as a client record in a database;
- 3 the first user tracker directing a client to access a
- 4 resource at the second user tracker;
- 5 said resource encapsulating information about a
- 6 location of the client record in the database;
- 7 the second user tracker decapsulating the location and
- 8 retrieving the client record from the database; and
- 9 the second user tracker using the client record in
- 10 conjunction with a second user tracking mechanism.
- 11 , 15. A program storage device readable by machine,
- tangibly embodying a program of instructions executable
- 13 by the machine to perform method steps for tracking
- users, said method steps comprising the steps of claim
- 15 1.
- 16. A program storage device readable by machine,
- 17 tangibly embodying a program of instructions executable
- 18 by the machine to perform method steps for using
- 19 cookies, said method steps comprising the steps of
- 20 claim 7.
- 21 17. A computer program product comprising a computer
- usable medium having computer readable program code
- 23 means embodied therein for causing tracking of users,
- the computer readable program code means in said
- computer program product comprising computer readable

- 1 program code means for causing a computer to effect the
- 2 functions of claim 11.
- 3 18. A method comprising:
- 4 employing a first web server in a first DNS domain, and
- 5 a second web server in a second DNS domain, wherein the
- 6 first web server maintains a first private cookie at a
- 7 browser and the second web server maintains a second
- 8 private cookie at the browser;
- 9 accessing a cookie coordinator when the first private
- 10 cookie is received by the first web-server,; and
- 11 mapping a first identity in the first private cookie
- 12 and a second identity in the second private cookie to a
- single identity common across the multiple domains.
- 14 19. A method as recited in claim 18, further
- 15 comprising:
- using the single identity to look up the identity of
- 17 users across the different domains, and
- 18 the cookie coordinator learning the mapping of the
- 19 various cookies that are placed independently on the
- 20 browser by the different servers.
- 21 20. A program storage device readable by machine,
- 22 tangibly embodying a program of instructions executable
- 23 by the machine to perform method steps for tracking

- users, said method steps comprising the steps of claim 1 2 18. 21. An apparatus comprising: 3 a web server interface to interface with a first web 4 server in a first DNS domain and to interface a second 5 web server in a second DNS domain; 6 said first web server having: 7 a first user tracker to collect client information 8 and stores client information as a client record in a 9 cookie coordinator database; 10 a redirector for the first web server to direct a 11 12 13 14 15 16 17 18 19 client to access a resource at the second web server; an encapsulator for said resource to encapsulate information about a location of the client record in the database; and said second web server having: a second user tracker for the second web server to use the client record in conjunction with a second user tracking mechanism; and 20 a decapsulator for the second web server to 21 decapsulate a location and retrieving the client record 22 from the database. 23 22. A computer program product comprising a computer 24
 - usable medium having computer readable program code 25 means embodied therein for causing tracking of users, 26 the computer readable program code means in said 27 computer program product comprising computer readable 28

- 1 program code means for causing a computer to effect the
- 2 functions of claim 21.